

# Welcome to Volunteering with Cancer Research UK



Thank you for choosing to volunteer for Cancer Research UK. Cancer Research UK is the world's leading cancer charity dedicated to saving lives through research. Without the help of our volunteers we simply would not be able to continue our life-saving work.

## Further information

For information about volunteering with us, please get in touch with your Cancer Research UK contact or visit our website.

Our Volunteering Policy is also available online and includes information about:

- Equal opportunities and diversity
- Liability insurance
- Legal issues
- Data protection
- Health and safety

Cancer Research UK  
Volunteering Department  
Angel Building  
407 St John Street  
London EC1V 1AD

**T** 0845 009 4290 (Volunteering Hotline)

**E** [volunteering@cancer.org.uk](mailto:volunteering@cancer.org.uk)  
[www.cancerresearchuk.org/volunteering](http://www.cancerresearchuk.org/volunteering)

We hope you enjoy volunteering with us.

*Together we will beat cancer*



## Why volunteer?

Thousands of volunteers like you contribute vital time and skills to Cancer Research UK, within our shops and offices, at events and fundraising activities in their communities, and in our campaigning work. We involve volunteers at all levels across the organisation. Even the charity's governing Council is made up of volunteer trustees, who are ultimately responsible for ensuring the charity is managed effectively.

Volunteers support Cancer Research UK by giving their time to carry out roles which have been initiated by, or agreed with, the charity.

**Cancer Research UK has responsibilities to our volunteers and in return we have some expectations of you.**



## Cancer Research UK's responsibilities

- To offer equal opportunities to everyone who wants to volunteer
- To match your skills and experiences with the right role for you wherever possible, listening to your motivations and aspirations
- To offer appropriate training and support for your role
- To celebrate success and recognise loyalty and dedication
- To respect our volunteers and listen to what you have to say, consistently encouraging two-way communication
- To provide information about the charity's research work, policies and procedures
- To try to resolve any concerns fairly and reasonably
- To reimburse agreed expenses
- To ensure your health, safety and welfare as a volunteer
- To encourage a positive and friendly atmosphere



## Our expectations of you as a volunteer

- To aim for high standards of efficiency, reliability and quality in your volunteering
- To work in partnership with volunteers, staff and the general public
- To support and respect our organisational policies, guidelines and management decisions – including all aspects of equal opportunities, health and safety, data protection and use of our brand
- To consider and protect Cancer Research UK's good reputation
- To act responsibly and within the law
- To let your Cancer Research UK contact know first if you have any problems or complaints so that we can find a solution together
- To contribute towards a positive and friendly team atmosphere
- To have the best possible experience by getting involved and enjoying your volunteering